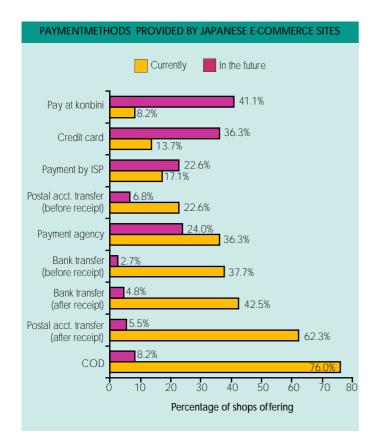
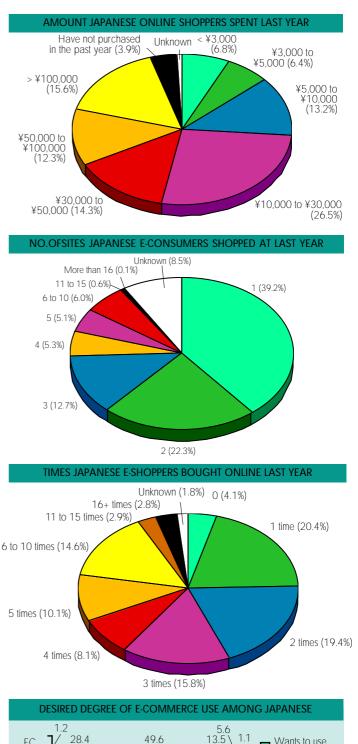
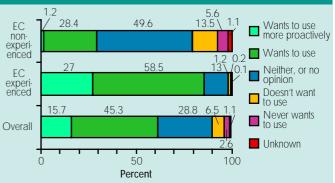
RESEARCH

STATISTICS







Men Women 0.3% No answer 0% Electronic 1.4% monev 1.8% Bank transfer 1.4% (before receipt) 2.4% 51% Payment agency 6.2% 19.4% Pay at konbini 7.7% 9.2% COD 13.6% Bank transfer 28.6% (after receipt) 24.2% 34.7%

PAYMENT METHODS DESIRED BY JAPANESE ONLINE CONSUMERS

Percent (of e-shoppers)

15

25

20

30

35

40 45

Source for all except the two charts directly above: "Internet Shopping Opininaire," InfoCom Research, www.commerce.or.jp. Source for the two charts directly above: "Internet Shopping Research," www.fujitsu.co.jp/hypetext/fri/cyberFujitsu Research Institute

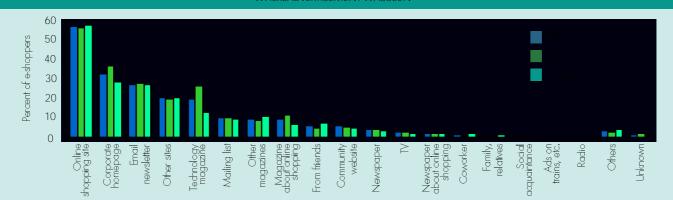
Credit card

0

5

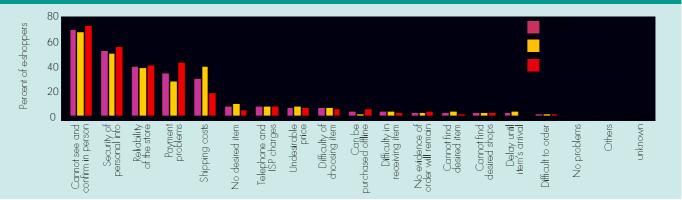
10







PROBLEMS JAPANESE ONLINE SHOPPERS HAVE WITH BUYING OVER THE NET



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